

JURONG-CLEMENTI TOWN COUNCIL

ANNUAL REPORT FOR 1 APRIL 2017 – 31 MARCH 2018

Chairman's Message

Dear Residents,

Warm greetings to all of you!

We are into our second year of the hybrid model of management for the Town Council. During the past one year, the executive management team which reports to me directly plays the important role of safeguarding the interests of the Town Council, ensuring that there is complete transparency in the procurement process and that the payments to the managing agent and the contractors are properly certified.

While the larger part of our town belongs to the matured estate category, we have taken over new apartments which include Blocks 440A to 440C Clementi Avenue 3, Blocks 164A, 165A & 165B, 166A & 166B Yung Kuang Road, Blocks 292A to 292C, 293A to 293D Bukit Batok East Avenue 6/Bukit Batok Street 21. I extend a very warm welcome to all the new residents.

For this financial year, with consistent prudence in managing our funds, we achieved a surplus of \$3.47 million despite operating in a challenging environment of higher maintenance expenditures.

1. Improving Lift Safety

In managing the Town, one of our key priorities is to ensure the safety and reliability of our lifts. We have a team of 7 experienced lift technicians overseeing the lift companies' servicing and maintenance of more than 2,200 lifts in our town. The 7-men team carries out audits to ensure that the lift companies have fulfilled the maintenance requirements. The Town Council has also been analysing the behaviour of our lifts, e.g. jerkiness, lift car not being levelled with the landing floor, etc. With these data, we will be able to enhance our preventive maintenance of the lifts.

2. Use of Solar Energy

The Jurong-Clementi Town Council is continuing its efforts to harness solar energy to power the public lightings, lifts and water pumps. Today, we have 233 blocks installed with solar panel systems on the rooftops.

3. Testing of Lighting Columns

Our Town Council maintains 7,300 lamp posts within the Town. While these lamp posts serve us well in the evenings, we are mindful that they are located in public areas. Hence, as part of our safety protocols, we had carried out a thorough inspection of all the lamp posts.

4. Inspection of Trees

Trees help to cool the surroundings. The Town Council maintains 32,554 trees spreading across the Jurong-Clementi Town. This is a sizeable number. With today's unpredictable weather changes, occasional heavy downpours, we have implemented a system of tracking and consistent inspection of the trees, especially the matured ones, to ensure that they are healthy and firmly rooted to the ground to the best that we can.

5. Keeping our Buildings in Good Condition

Apart from the day-to-day cleaning, the Town Council also carries out repainting works, maintenance of lifts, roof membranes, water pumps, refuse compactors, etc., making sure that they are in good working condition and replacing them at the end of their life span.

During this fiscal year, \$44.86 million was spent on routine maintenance of the facilities/ amenities and \$11.37 million was spent on cyclical maintenance programmes. \$5.4 million was spent on lift replacement and lift cyclical maintenance programmes. The following cyclical works were carried out in FY 2017/18:

- Repairs and Redecorations/ Repainting (52 Blocks)
- Re-roofing (30 Blocks)
- Replacement of Water Pipes (18 Blocks)

6. Improvement / Upgrading Programmes

Jurong-Clementi Town Council constantly seeks to improve the living environment through various upgrading programmes.

A total of \$1.74 million was utilized from the Community Improvement Projects Committee (CIPC) fund to upgrade the amenities in our estates. Our top 5 projects funded by CIPC in FY 2017 were covered linkways, CCTVs, drop-off points, children playgrounds and fitness corners.

7. The Lift Upgrading Programme

The Lift Upgrading Programme (LUP) for most of the blocks in the town has been completed. Meanwhile, the following apartment blocks are still undergoing the LUP:-

- Block 214 Jurong East Street 21 (low-rise block)
- Blocks 346 & 348 Jurong East Street 31
- Block 526 Jurong West Street 52
- Blocks 639 & 642 Bukit Batok Central

8. Neighbourhood Renewal Programme (NRP)

The Neighbourhood Renewal Programme (NRP) aims to upgrade the surrounding of the older HDB estates. Residents enjoy the benefits of the NRP and this programme is fully-funded by the government.

- **Completed NRP**

- Blocks 266 to 269, 271 to 281, 283 & 284 Bukit Batok East Avenue 3/4

- **NRP in Progress**

- Blocks 537 to 542 & 552 to 559 Jurong West Avenue 1/Street 42
- Blocks 178 to 187 Bukit Batok West Avenue 6/8
- Blocks 246 to 253 Jurong East Street 24
- Blocks 151 to 154 Yung Ho Road
- Blocks 155 to 163, 155A & 163A Yung Loh/ Yung Ping Road
- Blocks 140 to 149 Bukit Batok West Avenue 6/St 11
- Blocks 432 to 440 Jurong West St 42/Avenue 1

9. Home Improvement Programme (HIP)

The ever popular Home Improvement Programme (HIP) helps residents repair spalling concrete and ceiling leaks, replace waste pipe, renovate toilets, install ramps and grab bars, among others. Flats older than 30 years are eligible for HIP.

- **Completed HIP**

- Blocks 528 to 536 Jurong West Street 52
- Blocks 150, 152, 154, 157, 160 to 168 Bukit Batok West Avenue 8/ St 11
- Blocks 254 to 265 Bukit Batok East Avenue 4
- Blocks 484 to 491 Jurong West Avenue 1

- **HIP in Progress**

- Blocks 101 to 110 Bukit Batok Central/ West Ave 6
- Blocks 150, 152, 154, 157, 160 to 168 Bukit Batok West Avenue 8/ St 11
- Blocks 133 to 149 Bukit Batok West Avenue 6/ St 11
- Blocks 201 to 211 Bukit Batok St 21
- Blocks 231 to 241 Bukit Batok East Avenue 5
- Blocks 242 to 253 Bukit Batok East Ave 5
- Blocks 266 to 269, 271, 272, 274, 275, 278, 280, 281 & 283 Bukit Batok East Ave 3 & 4
- Blocks 101 to 116 Jurong East St 13
- Blocks 215 to 219, 215A, 217A, 219A and 231 Jurong East St 21
- Blocks 241 to 251 Jurong East St 24
- Blocks 301 to 310 Jurong East St 32
- Blocks 324 to 325 & 332 to 338 Clementi Ave 2/5
- Blocks 343, 346 to 352, 354 to 359 Clementi Ave 2/5
- Blocks 349 to 359 Clementi Avenue 2
- Blocks 362 to 365 Clementi Ave 2

- Blocks 456 to 461, 501 to 504 & 506 to 508 Jurong West Ave 1 St 51/ St 52
- Blocks 474 to 483 Jurong West St 41

- **HIP Pending Polling**

- Blocks 371 to 381 Clementi Ave 4/5
- Blocks 449 to 455 & 537 to 542 Jurong West St 42/ Ave 1
- Blocks 510, 511 & 513 to 517 Jurong West St 52

10. Sensory Park in our Town

We have completed, under the Large Scale Town Wide project, the development of a sensory park that spans across three neighbourhood parks in Bukit Batok, Jurong Central and Yuhua. This project, which is funded by the government, connects the parks in Bukit Batok, Jurong Central and Yuhua estates and comprises a series of play structures nestled among the greenery. We have added elements to activate our five basic senses – sense of sound, touch, feel, hear and taste by installing a variety of shapes of wall, textures, distorted mirror, etc. We also introduced more adventure play equipment to allow children to challenge physical limits, build courage and stamina.

11. Revitalisation of Shops (ROS)

The Revitalisation of Shops Scheme (ROS) helps the retailers, through local Merchants Association (MAs), to upgrade neighbourhood shop areas and organize promotional events. Thus far, we have completed ROS at Blocks 501 to 504 and 506 to 508 Jurong West Avenue 1 /Street 51 and 52. With the revised higher funding by the government, more neighbourhood shops would benefit from the ROS.

- **ROS in Progress**

- ROS for Blocks 492 & 494 to 498 Jurong West St 41 is in progress.

12. Remaking Our Heartland (ROH)

The Remaking Our Heartland (ROH) initiative was launched as a new comprehensive blueprint to renew and further develop existing HDB towns and estates, to ensure sustainability and vibrancy of the HDB heartlands.

- **Completed ROH**

- Blocks 342 to 354 Jurong East Street 31
- Blocks 492 to 498 Jurong West Street 41
- Blocks 271 to 284 Bukit Batok East Ave 3/4

- **ROH In Progress**

- Blocks 130 to 135 Jurong Gateway Road
- Blocks 501 to 509 Jurong West Street 51

13. Community & Social Hub

In October 2016, Block 493 Jurong West Street 41 was burnt and overnight, 51 market and cooked food stall holders lost their means to carry on their business. We rallied the whole community and I am thankful that many came forward to help these stall holders. With generous donations, we managed to provide a temporary market within the vicinity of Block 493 within weeks. While the stall holders carry on their business at the temporary market, HDB started building a 2-storey commercial block situated on the site of the burnt down market. This 2-storey block comprises a market and an eating house on the 1st storey, a social communal facility and active ageing space on the 2nd storey. This 2-storey building will be completed by the end of 2018.

14. Connecting Bukit Batok and Jurong East estate.

The two overhead bridges linking Block 175 Bukit Batok West Avenue 8 to Block 263 Jurong East Street 24 and Block 172 Bukit Batok West Avenue 8 to Block 261 Jurong East Street 24 have provided greater accessibility for the residents of Bukit Batok and Jurong East Estates. With the support of Land Transport Authority, residents can look forward to greater convenience upon the completion of the covers for these overhead bridges.

15. Conclusion

The Town Council has benefited from the support of the whole community in keeping our estates clean and green. We value your feedback and would like to encourage our residents to make use of the OneService app to provide feedback on municipal issues. The OneService app is a convenient and very useful channel for feedback. As Singapore gears towards a Smart Nation, we are also encouraging more residents to adopt cashless payments for their transactions with the Town Council. In addition, we are working on the use of digital notice boards to update our residents on the happenings in town, smart lock system to remotely control and monitor the status of critical entry points in the estate, smart pump system to better control and monitor the operation of our water pumps.

I would like to thank my fellow Members of the Parliament, Town Councillors, grassroots leaders and residents for their support in making Jurong GRC, Yuhua SMC and Bukit Batok SMC a clean, green and better home for all.

Thank you.



Ang Wei Neng

Chairman

Jurong-Clementi Town Council

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