

JURONG-CLEMENTI TOWN COUNCIL

ANNUAL REPORT FOR 1 APRIL 2018 – 31 MARCH 2019

Chairman's Message

Dear Residents,

Warm greetings to all of you!

Our town had increased in size with the addition of new homes at Blocks 140A to 140D and 150A Corporation Drive and 240A Jurong East St 24. I extend a very warm welcome to all the new residents.

For this financial year, with consistent prudence in managing our funds, we achieved a surplus of \$4.42 million despite operating in a challenging environment of higher maintenance expenditures.

1. Digitalisation Roadmap

We started our digitalisation roadmap with the introduction of digital notice boards. For the convenience of the residents, they are placed either within the lifts or at the lift lobbies and also at areas with high traffic volume such as hawker centres, markets, coffee shops, near MRT stations, bus interchanges, polyclinics and shopping precincts. The objective is to inform residents on estate improvement programmes, cleaning schedules as well as activities happening at your neighbourhood to state a few.

2. Improving Lift Safety

Jurong-Clementi Town Council places great emphasis on the safety and reliability of our lifts. Our team of 7 experienced lift technicians conduct independent audit of the maintenance programmes provided by the lift companies.

In addition, we have started the Lift Enhancement Programme to install enhancement features on our lifts such as protective devices to prevent unintended movement and over-speeding by lift cars as well as light curtains sensors for the lift car doors.

3. Keeping our Buildings in Good Condition

Apart from the day-to-day cleaning, we have spent \$48.99 million on the routine maintenance of the facilities/amenities and \$9.47 million on cyclical maintenance. An additional \$8.9 million was spent on lift replacement and lift cyclical maintenance programmes. The following cyclical works were carried out in FY 2018/19:

- Repairs and Redecorations/ Repainting (48 Blocks)
- Re-roofing (32 Blocks)

- Replacement of various M&E works, such as, rewiring, replacement of water pumps, water pipes, refuse handling equipment, alert alarm system, lining to water tanks (221 Blocks)

4. Improvement / Upgrading Programmes

Jurong-Clementi Town Council constantly seeks to improve the living environment through various upgrading programmes.

A total of \$5.98 million was utilized from the Community Improvement Projects Committee (CIPC) fund to upgrade the amenities in our estates. Our top 5 projects funded by CIPC in FY 2018 were covered linkways, sheltered ramps, CCTVs, drop-off points, children playgrounds and fitness corners.

5. The Lift Upgrading Programme/ Cyclical Lift Replacement

The Lift Upgrading Programme (LUP) for most of the blocks in the town has been completed, except for the following apartment blocks which are still in progress:-

- Block 214 Jurong East Street 21 (low-rise block)
- Blocks 271 Bukit Batok East Avenue 4
- Blocks 346 & 348 Jurong East Street 31
- Blocks 413, 414 and 415 Commonwealth Avenue West
- Blocks 518A and 526 Jurong West St 52
- Blocks 155 to 163 Yung Loh Road/ Yung Ping Road

6. Neighbourhood Renewal Programme (NRP)

The Neighbourhood Renewal Programme (NRP) aims to upgrade the surrounding of the older HDB estates. Residents enjoy the benefits of the NRP and this programme is fully funded by the government.

● NRP in Progress

- Blocks 266 to 269, 271 to 281, 283 & 284 Bukit Batok East Avenue 3/4
- Blocks 246 to 253 Jurong East Street 24
- Blocks 537 to 542 & 552 to 559 Jurong West Avenue 1/Street 42
- Blocks 178 to 187 Bukit Batok West Avenue 6/8
- Blocks 151 to 154 Yung Ho Road
- Blocks 155 to 163, 155A & 163A Yung Loh Road/Yung Ping Road
- Blocks 140 to 149 Bukit Batok West Avenue 6/St 11
- Blocks 432 to 440 Jurong West St 42/Avenue 1

● Design Stage

- Blocks 321 to 336, 328A, 331A Tah Ching Road/ Kang Ching Road

7. Home Improvement Programme (HIP)

The ever popular Home Improvement Programme (HIP) helps residents repair spalling concrete and ceiling leaks, replace waste pipe, renovate toilets, install ramps and grab bars, among others. Flats older than 30 years are eligible for HIP.

- **Completed HIP**

- Blocks 231 to 241 Bukit Batok East Avenue 3
- Blocks 528 to 536 Jurong West Street 52
- Blocks 254 to 265 Bukit Batok East Avenue 4
- Blocks 484 to 491 Jurong West Avenue 1

- **HIP in Progress**

- Blocks 101 to 110 Bukit Batok Central/ West Ave 6
- Blocks 150, 152, 154, 157, 160 to 168 Bukit Batok West Avenue 8/ St 11
- Blocks 133 to 149 Bukit Batok West Avenue 6/ St 11
- Blocks 201 to 211 Bukit Batok St 21
- Blocks 231 to 241 Bukit Batok East Avenue 5
- Blocks 242 to 253 Bukit Batok East Ave 5
- Blocks 266 to 269, 271, 272, 274, 275, 278, 280, 281 & 283 Bukit Batok East Ave 3 & 4
- Blocks 101 to 116 Jurong East St 13
- Blocks 215 to 219, 215A, 217A, 219A and 231 Jurong East St 21
- Blocks 241 to 251 Jurong East St 24
- Blocks 301 to 310 Jurong East St 32
- Blocks 324 to 325 & 332 to 338 Clementi Ave 2/5
- Blocks 343, 346 to 352, 354 to 359 Clementi Ave 2/5
- Blocks 349 to 359 Clementi Avenue 2
- Blocks 362 to 365 Clementi Ave 2
- Blocks 456 to 461, 501 to 504 & 506 to 508 Jurong West Ave 1 St 51/ St 52
- Blocks 474 to 483 Jurong West St 41

- **HIP Pending Polling/ Commencement**

- Blocks 111 to 118 Bukit Batok West Avenue 6
- Blocks 119 to 132 Bukit Batok West Avenue 6/Bukit Batok Central
- Blocks 178 to 184 Bukit Batok West Avenue 8
- Blocks 212 to 221 Bukit Batok St 21/East Avenue 3
- Blocks 220 to 230, 221A, 223A and 225A Jurong East Street 21
- Blocks 232 to 240 Jurong East Street 24
- Blocks 252, 253 and 256 to 264 Jurong East Street 24
- Blocks 371 to 381 Clementi Ave 4/5
- Blocks 449 to 455 & 537 to 542 Jurong West St 42/ Ave 1
- Blocks 510, 511 & 513 to 517 Jurong West St 52

8. Revitalisation of Shops (ROS)

The Revitalisation of Shops Scheme (ROS) helps the retailers, through local Merchants Association (MAs), to upgrade neighbourhood shop areas and organize promotional events.

- **Completed ROS**

- Blocks 501 to 504 and 506 to 508 Jurong West Avenue 1 /Street 51 and 52

- **ROS in Progress**

- Blocks 150 to 159, 164 & 166 Bukit Batok St 11 / West Avenue 6
- Blocks 492 & 494 to 498 Jurong West St 41

9. Remaking Our Heartland (ROH)

The Remaking Our Heartland (ROH) initiative was launched as a new comprehensive blueprint to renew and further develop existing HDB towns and estates, to ensure sustainability and vibrancy of the HDB heartlands.

- **Completed ROH**

- Blocks 342 to 354 Jurong East Street 31
- Blocks 492 to 498 Jurong West Street 41
- Blocks 271 to 284 Bukit Batok East Ave 3/4
- Blocks 501 to 509 Jurong West Street 51

- **ROH in Progress**

- Blocks 130 to 135 Jurong Gateway Road

10. New market & Eating House at Block 493 Jurong West

On 1 January 2019, the much awaited new wet market and eating house at Block 493 Jurong West Street 41 was officially opened. Most of us would remember that more than two years ago, the old wet market and cooked food stalls at the 30 years old Block 493 Jurong West Street 41 was completely burnt down. The community rallied together and built a temporary wet market within 6 weeks, in time for the residents to do the new year shopping. With this community spirit, the stallholders could continue with their business at the temporary wet market.

The new Jurong Central Plaza at Block 493 is more than a market and eating house. It also has an active ageing hub that consists of a senior activity centre, an eldercare centre and an open space for activities on the second floor. The co-existence of the wet market and the active ageing hub has spun off a new collaboration which encourages the stallholders to contribute meat and vegetables for volunteers to cook and serve free lunches to needy senior citizens.

11. Sports in Precinct

With the generous funding from Sports Singapore, we have brought Sport in Precinct to several parts of our town to cultivate a more active lifestyle. We have introduced more and newer types of fitness equipment.

1) Jurong Spring Playfields

We transformed what used to be a simple park surrounded by Blocks 548, 549, 556 and 558 Jurong West Street 42 into a well-equipped hub for sports and recreation. The unique sports and recreation hub comes as a double-storey facility with a multi-purpose court, toddler and adventure playgrounds, multi-generation fitness corners, futsal court, jogging track, barbeque pits on the ground level and an exercise and viewing deck on the upper level green plateau.

2) Taman Jurong Park

When completed, Taman Jurong Park will feature new facilities such as a 100m sprinting track with the specially selected floor finish, 400m running track, an adventurous children playground, an iconic tree-house and sheltered covered basketball court, badminton courts, futsal courts, multi-purpose open space, new cross-fit equipment and adult/elderly fitness corner. It will cater to all ages and bringing sports and recreation to your doorstep.

3) Bukit Batok

We will transform the open space between blocks 139 & 140 Bukit Batok into a recreational area with the provision of a sheltered community space incorporating a multi-purpose court, covered stage, adventure play set, 3G recreational park consisting of play equipment for the very young, adult & elderly fitness corners, etc.

12. Inspection of Trees

It is challenging for the Town Council to maintain the very large number of 32,279 trees across the Jurong-Clementi Town. This is especially so with today's unpredictable weather conditions.

We have appointed arborists, who conducts scheduled assessments on the health condition of the matured trees. Currently, with the help of NParks, we have started to digitised our inventory of trees to help us in better manage and maintain the trees.

13. Internal Audit

The Town Council has appointed an internal audit committee comprising an independent group of experienced Town Councillors to ensure that there is transparency and proper controls in our business operations. The Town Council has also appointed an external audit firm to undertake the investigative work and to report their findings to this audit committee and myself.

14. Whistle Blowing

The Town Council has formally introduced a whistle blowing policy to instil ethical and socially responsible work environment for all the staff. Staff and Town Councillors are encouraged to report instances of improper conduct in the workplace.

15. Other New Developments

There are many exciting things happening in Jurong. At the fringe of our town, we have Jurong Lake Gardens, Singapore's newest national gardens in our heartlands. It is a peoples' garden. It has vast open spaces and landscaped areas specially planned for families and the community to come together. The first phase, the Lakeside Garden has opened on 27 April 2019. Many couples are already taking their wedding photos at the scenic park. Do visit the new Jurong Lake Garden if you have not.

Another major happening in Jurong is the 24-station Jurong Region Line, scheduled to open between 2026 and 2028. The Jurong Region Line will serve some 200,000 commuters in Jurong East, Jurong West/Boon Lay, Jurong Industrial Estate, Nanyang Technological University and Choa Chu Kang.

16. Collaboration with residents

The Town Council has roped in residents and Town Councillors to do an additional layer of checks on the condition of our estates. We treasure your feedback and strongly encourage you to provide feedback via the OneService app.

Last but not least, I would like to thank my fellow Members of the Parliament, Town Councillors, grassroots leaders and residents for their support in making Jurong GRC, Yuhua SMC and Bukit Batok SMC a clean, green and better home for all.

Thank you.



Ang Wei Neng
Chairman